Server Dashboard ProRedLine©
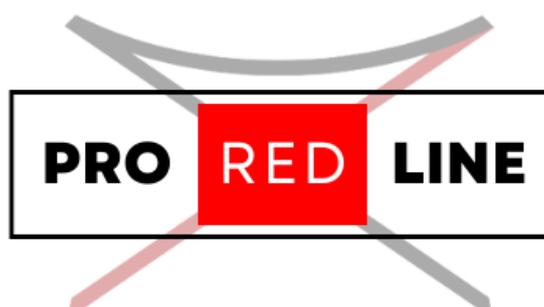
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Setting up your account

Welcome to ProRedLine! We're thrilled to have you on board. You've just ordered your first server, and now we'll guide you through setting up and managing it.

1. Creating your account

Once your order has been processed and your server has completed its installation, you'll receive an email containing your username and a link to set a new password.

- **Password Security**: Be sure to choose a strong and secure password, as your account grants full administrator privileges for your server.

- **Save Your Password**: Don't forget to store your password securely.

The email you receive will look like this:
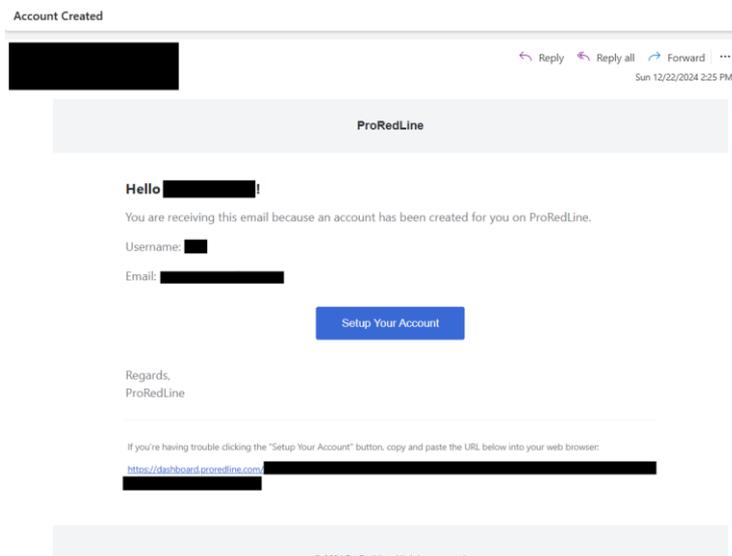
2. Setting up MFA (Optional)

We strongly recommend enabling Multi-Factor Authentication (MFA) for your account. This adds an extra layer of security to ensure that only you can access your account. When logged in, click your profile icon to navigate to the "My Account Settings" page.
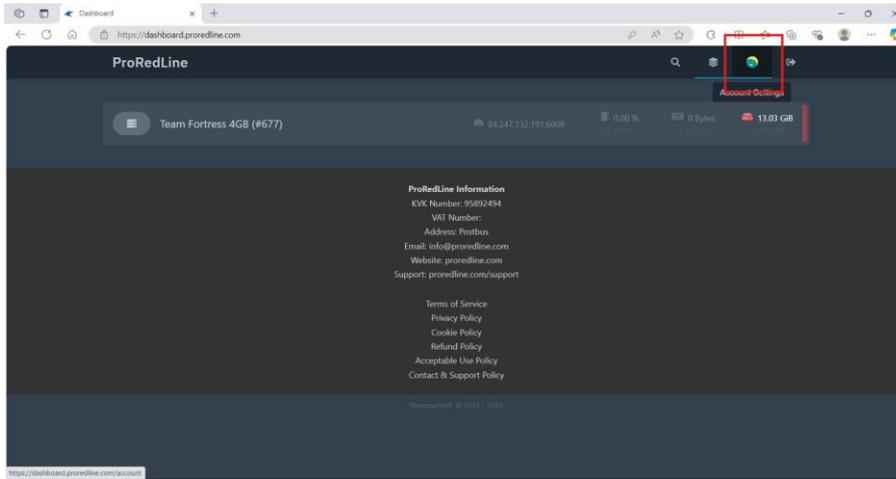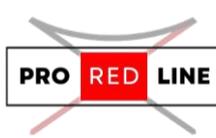
Then, click the "Enable Two-Step" button.
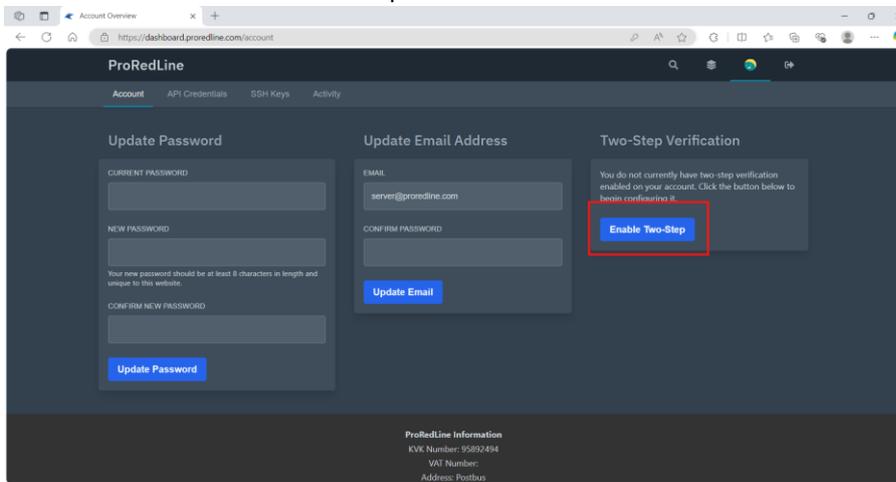
Next, scan the QR code or manually enter the code below it (highlighted in black in the picture) using Microsoft Authenticator or any authenticator app of your choice. Enter the 6-digit code from your authenticator app, then enter your account password, and finally, click the blue "Enable" button.
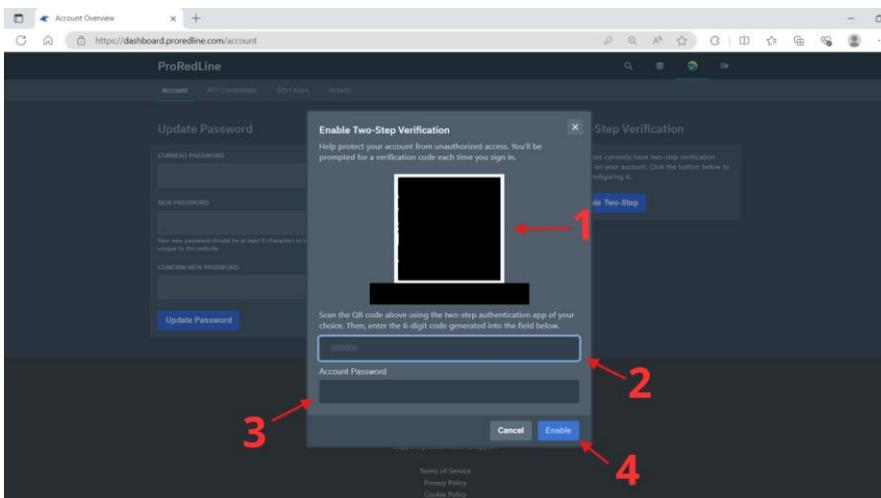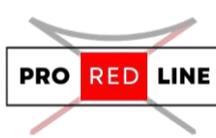
Once this is completed successfully, you will receive your recovery codes. Store these codes in a safe place, as you will need them to regain access if you can no longer use your authenticator app.
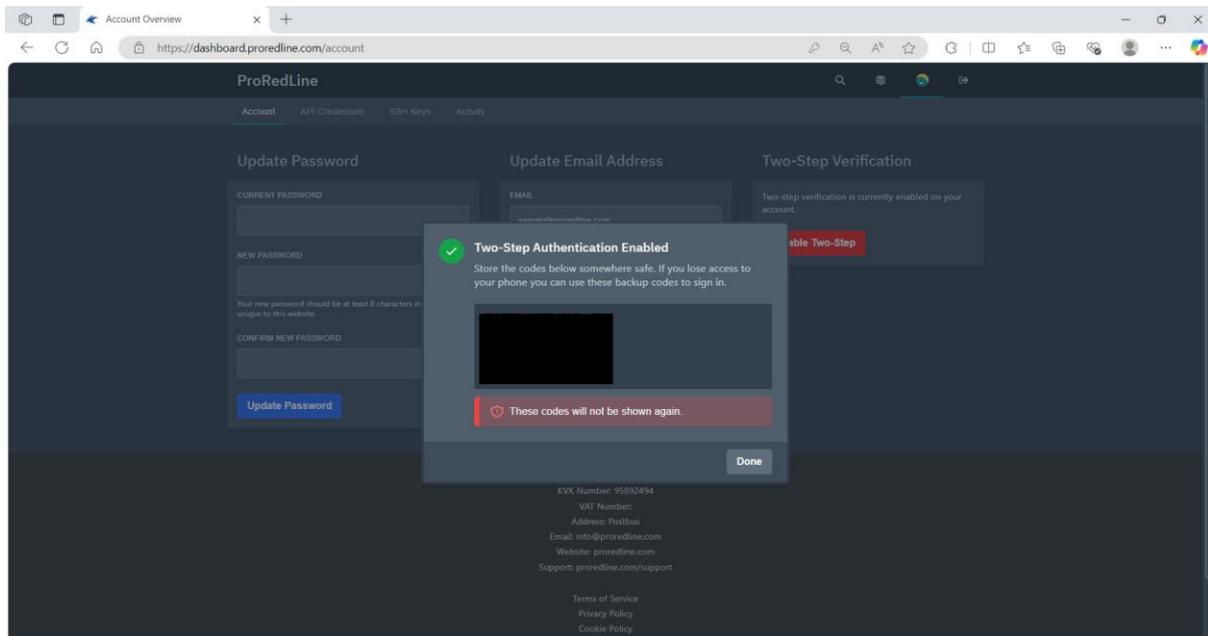
Your MFA is now set up, and the dashboard will prompt you for your 6-digit MFA code each time you sign in.

3. Wait a Few Minutes and Check Your Emails

Now we need to wait for your server to finish installing. You won't be able to do anything on the dashboard until the installation is complete.

Emails You Will Receive

1. **Order Processing Email**
   After placing your order and completing the payment, you'll receive an email confirming that your order is being processed.
2. **Order Completed Email**
   A few minutes later, you'll receive a second email stating that your order has been completed. This means the server installation process has begun.
3. **Account Setup Email** *(For New Customers Only)*
   If you're a new customer, you'll also receive an email with instructions to set up a password for your account on https://dashboard.proredline.com.
4. **Installation Complete Email**
   Once the installation is finished, you'll receive another email notifying you that your server is ready to use. This is the third email for existing customers or the fourth email for new customers.

Installation Time

The entire process typically takes 5–30 minutes.

Important Note

The installation process may vary depending on your server type. Please refer to the specific manual for your server, as additional steps may be required on your end to complete the installation.

Server Dashboard

Now it's time to set up your server. The setup process can vary depending on the type of server, so be sure to refer to the second manual you received for your specific server.

In this section, we'll cover the basics of using the dashboard.

1. Dashboard Home Page

Once you sign in, you'll land on the home page of the dashboard. This page displays your server(s) along with some key information, including:

- **IP:Port**
- **CPU Usage**
- **Memory Usage**
- **Disk Usage**

If your server is still installing or has been suspended, this status will be displayed instead of the default information.

Status Indicator

The colored line on the right side of each server indicates its current status:

- **Green**: Server is online, started, and functioning properly.
- **Yellow**: Warning—this typically means the server is nearing its resource limits.
- **Red**: Server is offline or using 90-100% of its resources.

If your server status is red and you require additional resources, please contact us via https://proredline.com/support.

Click on your server to access its dedicated page for further management.
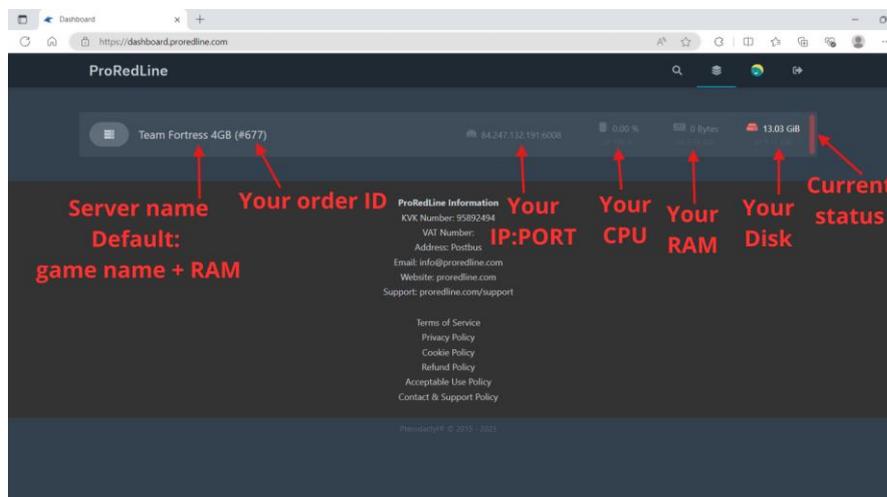
2. Console

The console page is also the "home" page for your server. Here, you can find several important details:

Main Console

- The main console displays the live log of your server, allowing you to see real-time activities. You can also run any commands supported by your game server here.

On the Right

- **Address**: This shows the IP and Port for your server. You and your users will use this information to access the server in the game.
- **Uptime**: Displays how long your server has been running since its last restart or shutdown.
- **CPU Load, Memory, and Disk**: These show the current usage of your server's allocated resources. If any of these reach 100%, your server will not be able to start as it will no longer function properly. These values can exceed 100% briefly to allow for load spikes without immediately shutting down the server. If this happens, remove files or contact us at https://proredline.com/support for assistance.
- **Network (Inbound, Outbound)**: Displays the current network usage of your server.

At the Bottom

- **CPU Load, Memory, and Network**: These metrics are shown again, but this time in graphical form for easier monitoring of your server's performance.
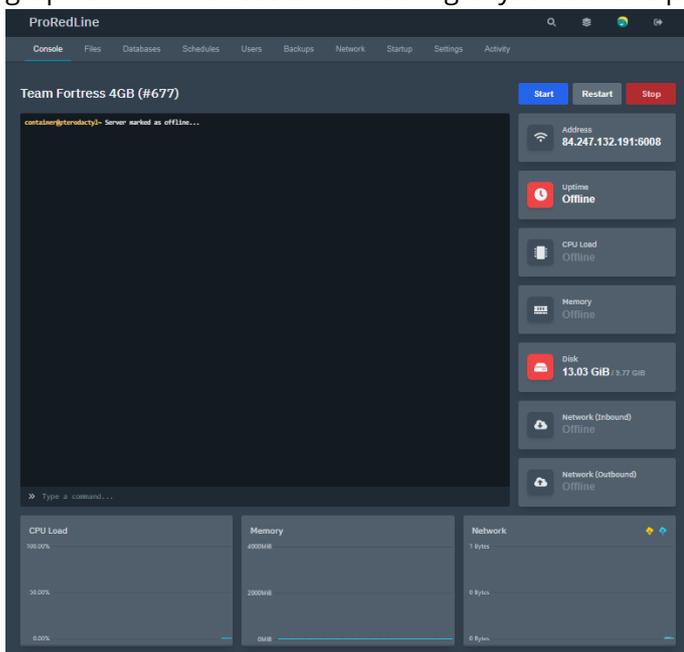
3. File Manager

In the File Manager, you can edit, remove, and add files to your server. There is an upload limit of 100MB, but you are free to upload any files within this limit. Please note that we monitor all uploaded files, and any suspicious files will be removed. You will be notified by email if this happens.

File Management Options

- **Edit File**: By clicking on a file, you will be redirected to the file editor. Here, you can make changes to the file and save your edits once you're done.
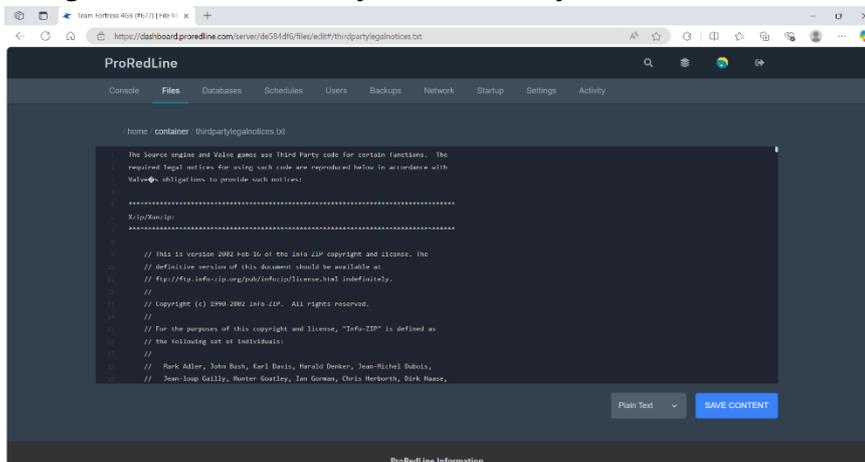
- **Rename File/Folder**: Click the three dots on the right side of the file or folder in the File Manager. Enter the new name and click "RENAME" to save the changes.
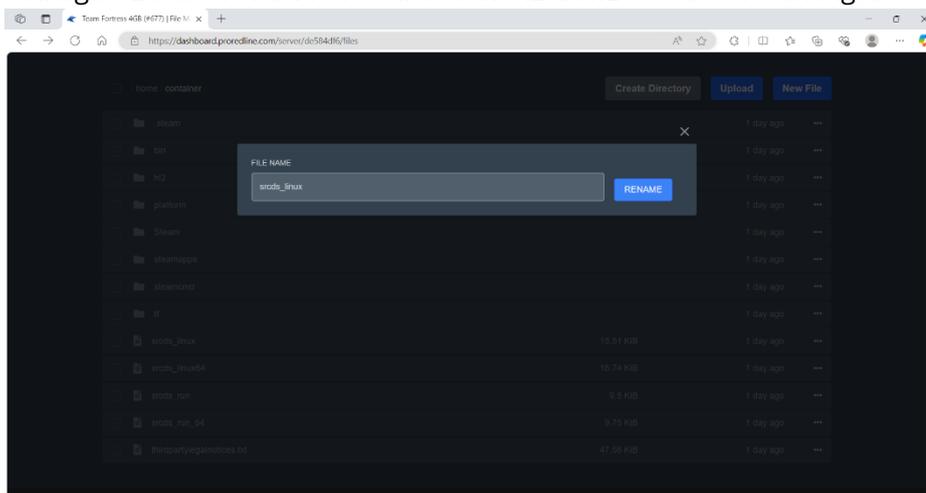
- **Move File/Folder**: Use this function to move files to a different folder. For example, if your file is named "example.txt" and is currently located in your main directory (/home/container), and you want to move it to a folder called "ExampleFolder," you would enter the following path in the file move popup: /ExampleFolder/example.txt.
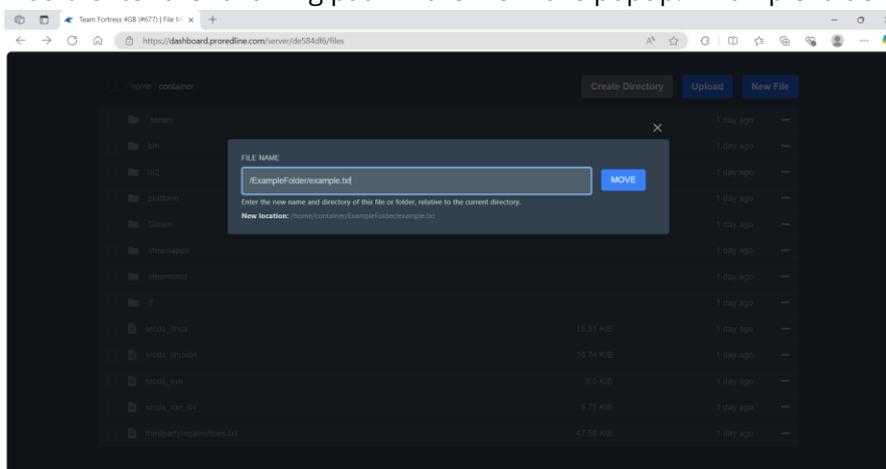
- **Permissions**: It is recommended not to edit this value unless necessary, as incorrect permissions can cause issues with your server. The file/folder permissions follow the standard Linux operating system permissions system. If you need to adjust permissions, enter the desired values and click "UPDATE" to save the changes.
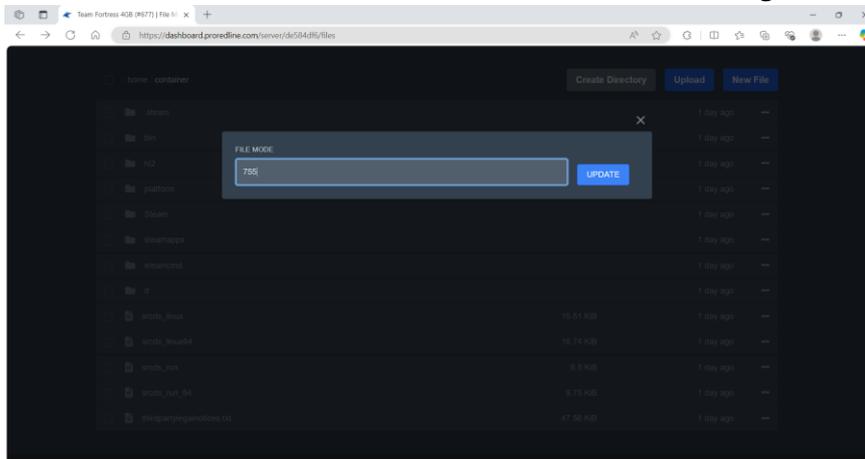
- **Copy**: This creates a copy of the selected file in the current directory. It's useful if you want to edit a file but don't want to risk breaking your server.
- **Archive**: This archives the file or folder if you don't need it but want to keep it for future use.
- **Download**: This downloads the file to your device. It's helpful if you want to edit the file using your own file editor.
- **Delete**: This permanently deletes the file or folder from the server. **Caution**: Make sure the file is not essential for the server to run, as deleting critical files can break your server.

At the top of the page, you will find three additional buttons:

- **Create Directory**: This allows you to create a new directory within the current folder or by specifying a path (for example, to create a folder named "folder2" inside "folder1" without navigating to "folder1," type /folder1/folder2 in the name section). Enter a name for the new folder and click "Create."
- **Upload**: Use this to upload files to the server's directory.
- **New File**: This redirects you to a file editor where you can create a new file in your server's directory. Edit the file as needed, then click "CREATE FILE." Afterward, enter a name for the file and click "CREATE FILE" again to save it.

4. Databases

This feature is still under development. Currently, you do not have access to this page.
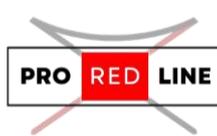
5. Schedules

The Schedules feature allows you to automate actions such as sending commands to your server, starting/stopping/restarting your server, and creating backups. Here's how it works:

- **Create a New Schedule**: Click on "Create Schedule."
- A popup will appear with settings for your new schedule. Enter a name for the schedule, set when you want the schedule to run (toggle the cheat sheet to understand the timing settings), and enable/disable the option to execute the schedule only when the server is online. You can also enable/disable the option to activate the schedule.

Once the schedule is created, click on it to view or edit its tasks. To add a new task, follow these steps:

- **Add a New Task**: Click on "New Task" in the upper right corner of the page and select the desired action.
  - For **Send Command**, enter the command in the "Payload" field as you would execute it in the console.
  - For **Send Power Action**, select an option in the "Payload" field (note that terminating the server can break it by instantly killing all running processes).
  - For **Create Backup**, the "Payload" field is only needed if you want to exclude certain files from the backup.
- **Time Offset**: This field defines the time in seconds the current task waits before executing, after the previous task has been executed.
- **Continue On Failure**: This toggle allows the next task to execute even if the current task fails.

Once your tasks are set up, you can also manually run the schedule by clicking "Run Now."

6. Users

The Users feature allows you to add multiple users to your server's dashboard, which can be useful if you want others to help manage your server. To add a user, follow these steps:

- **Add a New User**: Click on "New User" to open a popup.
- In the popup, enter the email address of the user you want to add. Then, toggle the permissions you want the user to have. To select all options in a category, click the grey box next to the category name.
- Once you've set the permissions, click "INVITE USER" at the top of the popup. The system will create an account for the user, and they will receive an email with a password reset link and another email with the server invite link.

You can always change a user's permissions by clicking the grey pencil icon or delete their account by clicking the grey trash can icon.

7. Backups

This feature is still under development. Currently, you do not have access to this page. Scheduled tasks related to creating backups will also fail.

8. Network

In this section, you can find your server's IP address and port, which you and your users will use to access the server in-game. You can also add personal notes if needed. In the future, you will be able to choose your own port on this page, but that feature is still under development.

9. Startup (server settings)

This page is important for configuring your server. The first two boxes, "STARTUP COMMAND" and "DOCKER IMAGE," are read-only and not relevant for your customization.

The "Variables" section contains the settings you may want to change. These settings vary depending on the server type. Please refer to the second manual you received from us to understand the meaning of each setting for your specific server.

10. Settings

This page contains the settings for your server's dashboard:

- **SFTP DETAILS**: These are not relevant, as they are only accessible through the file manager within your dashboard.
- **Change Server Details**: This allows you to modify the name and description of your server within the dashboard. Note that this does not change the actual name or description of your server.
- **Debug Information**: This information is necessary if you need to submit a support ticket. You can use it when contacting ProRedLine for assistance at https://proredline.com/support.
- **Reinstall Server**: This option can be useful if you want to start fresh or if you encounter issues with your server. Please note that it will permanently delete all your files and install a clean version of your server. Use this option with caution.

11. Activity

This page displays all activities related to actions taken on your server's dashboard, including those performed by other users with access. It can be particularly useful if multiple people have administrator permissions. The activity log includes the following details:

- **Username**: The user who performed the action.
- **Action Taken**: A description of the action performed.
- **User's IP Address**: The IP address from which the action was performed.
- **Time**: How long ago the action was taken.

Account Settings

This section explains all the settings for your account at https://dashboard.proredline.com.

1. Account

This page offers three options. The first option allows you to update your password. Enter your current password, then your new password twice, and click "Update Password." To update your
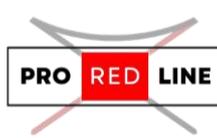
email, enter your new email address and your account password, then click "Update Email." The last option is to set up your account's MFA. Refer to page 2 of this manual for instructions on setting up MFA for your account.

2. API Credentials

To add API keys to your account, enter a description for your own reference and optionally add allowed IP addresses in the second field. Then click "CREATE" to generate the API key. A popup will appear displaying your API key. Make sure to store this key in a safe place, as it will not be shown again.

3. Activity

Here, you can view all activities related to your account, including failed login attempts. The information displayed includes the username of the account (or "system" for failed logins), the action taken, the IP address, and the time elapsed since the action was performed.