Insurgency Server | ProRedLine©



ProRedLine Customer Manual 26-12-2024



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Installing your new server

Great! You've just purchased a Insurgency server subscription on ProRedLine. Once payment is completed, a new server will be installed on your account. The process is as follows:

The Emails You Will Receive and the Installation Process

First, you will receive an email from the webshop informing you of the current status of your order. If payment has been completed, the order will begin processing. After a few minutes, you will receive another email indicating that the order has been completed, meaning your server installation will start.

If you are a new customer, you will receive a third email notifying you that a new account has been created at <u>https://dashboard.proredline.com</u>. This email will include a password reset link to set up your first password. Make sure to remember this password. If you wish to set up MFA, please refer to the Server Dashboard Manual you received.

Once your server installation is complete, you will receive the final email notifying you that the server is ready for use. At this point, you can sign in to your account at https://dashboard.proredline.com and access your server dashboard.

For further information regarding the dashboard functionality, please refer to the **Server Dashboard Manual** you received.

The specific options for your server

Once the server has been installed, you will need to configure it before it can run as expected. This configuration process will vary depending on the type of server you've purchased. Please follow the specific instructions provided in the server manual to ensure your server is properly set up and optimized for your needs.

Startup tab

On your server's dashboard, go to the "Startup" tab. Here, you will find several settings that you can configure according to your specific needs. Below is a list of options available for your ARK: Survival Ascended server in the "Startup" tab:

1. STARTUP COMMAND and DOCKER IMAGE are read-only variables and cannot be modified.

Variables:

- 1. (**READ ONLY**) GAME ID. This is the Steam ID for Insurgency, and it cannot be changed.
- 2. **DEFAULT MAP.** This is the map that loads when the game starts. You can modify this value to select a different map.

Starting your server:

- Once you have configured all the settings, you can start the server by going to the "Console" tab and clicking "Start".
- Wait a few moments for the server to boot.



Changing Configurations:

If you wish to change settings not listed in the **Variables** section, you can edit the server's config file. However, note that any changes to the **Variables** options in the **"Startup"** tab will override the corresponding settings in the config file. We recommend only changing values in the config file that are not listed in the **Startup** tab.

Legal information for your server

Please ensure you comply with Insurgency's Community Guidelines (https://store.steampowered.com/news/app/581320/view/5314766837580171590) as well as ProRedLine's Terms of Service (https://proredline.com/information/terms-of-service/) and Acceptable Use Policy (https://proredline.com/information/acceptable-use-policy/) when configuring and managing your server settings.

Reinstall your server

If you need to reinstall your server, follow these steps:

- 1. **Go to the "Settings" Tab**: Navigate to the "Settings" tab in your server dashboard.
- 2. Scroll Down: Look for the option to reinstall your server.
- 3. Click on "Reinstall Server": This button will initiate the reinstallation process.

Important Note: Reinstalling your server will delete all of your current files and configurations. It will replace them with a fresh, clean installation. Make sure to back up any important data before proceeding with this action.

Support for your server

If you have any questions or concerns regarding your server at ProRedLine, please reach out to us at <u>ProRedLine Support</u>. For game-related inquiries, we recommend contacting Insurgency at <u>Insurgency Sandstorm Support</u>.



