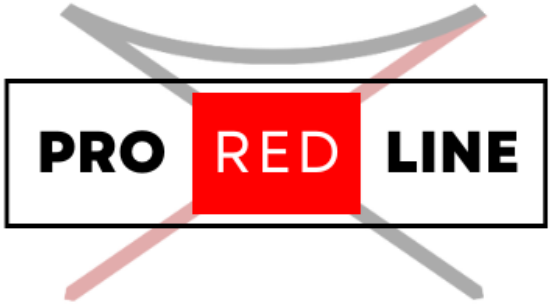
Ark Survival Ascended Server ProRedLine©



ProRedLine

Customer Manual

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Installing your new server

Great! You've just purchased a Ark Survival Ascended server subscription on ProRedLine. Once payment is completed, a new server will be installed on your account. The process is as follows:

The Emails You Will Receive and the Installation Process

First, you will receive an email from the webshop informing you of the current status of your order. If payment has been completed, the order will begin processing. After a few minutes, you will receive another email indicating that the order has been completed, meaning your server installation will start.

If you are a new customer, you will receive a third email notifying you that a new account has been created at https://dashboard.proredline.com. This email will include a password reset link to set up your first password. Make sure to remember this password. If you wish to set up MFA, please refer to the Server Dashboard Manual you received.

Once your server installation is complete, you will receive the final email notifying you that the server is ready for use. At this point, you can sign in to your account at https://dashboard.proredline.com and access your server dashboard.

For further information regarding the dashboard functionality, please refer to the **Server Dashboard Manual** you received.

The specific options for your server

Once the server has been installed, you will need to configure it before it can run as expected. This configuration process will vary depending on the type of server you've purchased. Please follow the specific instructions provided in the server manual to ensure your server is properly set up and optimized for your needs.

Startup tab

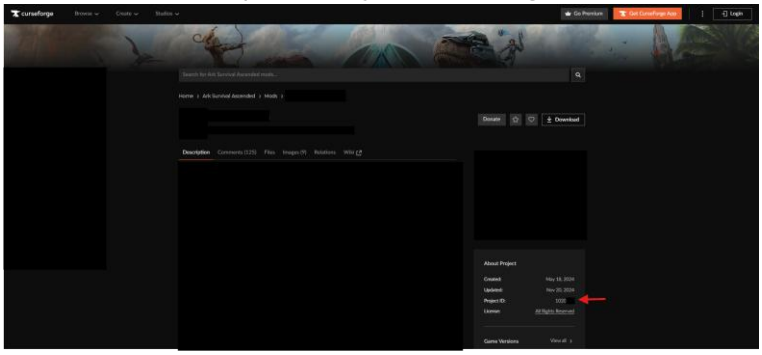
On your server's dashboard, go to the "Startup" tab. Here, you will find several settings that you can configure according to your specific needs. Below is a list of options available for your ARK: Survival Ascended server in the "Startup" tab:

1. STARTUP COMMAND and DOCKER IMAGE are read-only variables and cannot be modified.

Variables:

1. **SERVER MAP.** The default map is "TheIsland_WP". You can change this by selecting from the following options: "TheIsland_WP", "TheCenter_WP", "ScorchedEarth_WP", "Aberration_WP", "Extinction_WP", or "BobsMissions_WP" (Requires Club ARK).
2. **SERVER NAME.** You can modify this value to set your server's name, which will appear in the Ark Survival Ascended server list.
3. **AUTO-UPDATE SERVER.** By default, this option is enabled. We recommend keeping it enabled, but you can disable it if you prefer to prevent automatic updates for your Ark server.
4. **BATTLE EYE.** The default setting is enabled. We recommend keeping BattleEye enabled, but you can disable it if you prefer not to use the anti-cheat system on your server.

5. **(READ-ONLY) ADDITIONAL ARGUMENTS (PARAMS).** This field allows you to specify extra startup options. It is read-only and cannot be edited, as it could break your server. If you need changes, please create a ticket at ProRedLine Support. Any modifications to this field are free of charge.
6. **MAX PLAYERS.** This specifies the maximum number of players allowed on your server. The default value is set according to the allocated resources for your server. You may increase it, but we recommend against it, as exceeding the allocated resources could cause server issues.
7. **SERVER ADMIN PASSWORD.** We **strongly recommend** changing this password. It is required to access RCON and enable in-game cheats.
8. **(READ ONLY) QUERY PORT.** This is the port used for Steam and Ark's in-game server browser. This value is fixed and cannot be edited.
9. **(READ ONLY) ADDITIONAL ARGUMENTS (FLAGS).** This field is for specifying extra startup options. It is read-only and cannot be edited, as changes could break your server. For modifications, please submit a ticket at ProRedLine Support. Any changes to this field are free of charge.
10. **SERVER PVE.** By default, this option is enabled (PvE). If you disable it, your server will switch to PvP.
11. **SERVER PASSWORD.** This field is empty by default, meaning no password is required to join the server. If you want your server to be password-protected, enter a desired password, and your server will require it after a restart.
12. **(READ ONLY) RCON PORT.** This port is used for RCON connections, but RCON functionality is still under development.
13. **MOD IDS.** Leave this field blank to disable mods. If you want mods, visit CurseForge, find the mod you want, and copy the Project ID from the mod's homepage. Enter the Project ID(s) in this field, separated by commas (e.g., 1234,1235,1236) if you want multiple mods.



Starting your server:

- Once you have configured all the settings, you can start the server by going to the **"Console"** tab and clicking **"Start"**.
- Wait a few moments for the server to boot.

Changing Configurations:

If you wish to change settings not listed in the **Variables** section, you can edit the server's config file. However, note that any changes to the **Variables** options in the **"Startup"** tab will override the corresponding settings in the config file. We recommend only changing values in the config file that are not listed in the **Startup** tab.

Legal information for your server

Please ensure that you follow Ark Survival Ascended's Code of Conduct and adhere to ProRedLine's Terms of Service and Acceptable Use Policy when making changes to your server settings and managing your server.

Reinstall your server

If you need to reinstall your server, follow these steps:

1. **Go to the "Settings" Tab**: Navigate to the "Settings" tab in your server dashboard.
2. **Scroll Down**: Look for the option to reinstall your server.
3. **Click on "Reinstall Server"**: This button will initiate the reinstallation process.

Important Note: Reinstalling your server will delete all of your current files and configurations. It will replace them with a fresh, clean installation. Make sure to back up any important data before proceeding with this action.

Support for your server

If you have any questions or concerns regarding your server at ProRedLine, you can reach us at ProRedLine Support. For any questions related to the game, we recommend contacting Survive The Ark at Survive The Ark Support.

Partial Development

We are still working on some features for your server. Currently, we are focusing on:

- **RCON**: RCON requires an additional port to be opened for your server. Due to the associated security risks, we have temporarily disabled RCON on your server until we implement a secure solution.